



## **RESOLUTION: Changing the Workplace Problem-Solving Culture**

This half-day workshop provides a unique look at today's problem-solving challenges. Author George Brymer presents an in-depth understanding of the age-old problem-solving obstacles that are holding you back. Learn how to make successful problem solving part of your organization's culture.

### **Who Benefits?**

This proven, practical approach to problem solving is appropriate for managers, supervisors, team leaders, and professionals at all levels.

### **Results and Benefits**

Participants who experience this workshop will leave better able to:

- Recognize—and break down—established barriers to problem solving
- Apply effective problem-solving techniques to the toughest challenges
- Prevent the “urgency of now” from taking precedence over finding long-range, permanent solutions
- Fix a broken process, not just the end result
- Refrain from making faulty assumptions about the causes of problems—and their possible solutions
- View challenges as opportunities to learn new things, rather than as threats to fear or avoid
- Avoid the pitfalls of brainstorming
- Focus on identifying and removing problems, rather than shooting the messenger
- Create a problem-solving culture

### **Price**

\$2,000 plus travel expenses from Toledo, Ohio. Unlimited participants. Handouts are available for an extra charge, or you can copy them at your expense.

### **Overview**

Most experts describe conventional problem solving as steps on a checklist: identify, analyze, brainstorm, plan, implement, and evaluate. But in today's business world, change occurs at the speed of light, and problem solvers race from one ensuing crisis to the next. So how can we rely on old approaches to problem solving any longer?

Fact is, organizations typically resolve problems inefficiently: a spur-of-the-moment diagnosis, followed by a hastily applied band-aid. But it's not just the solution that's wrong—it's the problem-solving culture common in most organizations that's not working.

To resolve problems effectively—and to reduce the number of new problems—leaders must foster a workplace culture that turns every employee into a problem solver. And they must do it fast, before their organizations become extinct.

### **The Experience**

Whether you are planning an in-house training day or management retreat, or enhancing an existing organizational development curriculum, the half-day seminar is perfect. Handouts containing images of course slides are available.

### **Schedule Now!**

To schedule, contact us at [www.allsquareinc.com](http://www.allsquareinc.com).